

# BY THE NUMBERS

## STAFF AND VOLUNTEERS

### HOSPITAL OPERATIONS AND CLINICAL CARE

- 3,335** Health-care professionals
- 2,429** Management and support
- 749** Physicians

### RESEARCH

- 258\*** Scientists
- 375\*\*** Project Investigators and Team Investigators
- 792** Research staff (primarily grant funded)
- 232** Research Operations staff
- 162** Core Facilities research staff

### TRAINEES

- 257** Research fellows
- 513** Research graduate students
- 369** Research summer students
- 986** Medical Affairs residents and fellows
- 570** All other clinical and corporate trainees

### VOLUNTEERS

- 1,487** Registered volunteers
- 267** Women's Auxiliary Volunteers (WAV)

### TOTAL STAFF AND VOLUNTEERS

**11,237**

\*Of these, 157 are both researchers and clinicians, reflected in the clinical staff numbers above.

\*\*Staff who spend less than 50% of time on research activities are also counted within Hospital Operations and Clinical Care numbers.

# CLINICAL CARE

## QUALITY IMPROVEMENT PLAN INDICATORS

Our Quality Improvement Plan (QIP), which outlines our quality and safety priorities, represents our commitment to ensuring the care and services we provide are accessible, effective, safe, patient-centred, and promote an integrated health system. In accordance with the Excellent Care for All Act, we post our QIP publicly and submit it to the provincial government so they can improve care across the health system. Data reported is based on calendar year (January to December 2017). To see the 2017-18 progress report, visit [www.sickkids.ca/qip](http://www.sickkids.ca/qip).

## INPATIENT ACTIVITY

**294** Average number of beds occupied daily  
**6.26** Average length of stay (in days)  
**16,832** Admissions  
**16,835** Discharges  
**107,014** Patient Days

## OUTPATIENT ACTIVITY

**80,479** Emergency visits  
**235,542** Total clinic visits  
**316,021** Total ambulatory visits

## OPERATING ROOM CASES

**6,949** Inpatient and same-day admit cases  
**5,580** Outpatient cases  
**12,529** Total OR cases

		2017 PERFORMANCE	2017 TARGET	TARGET ACHIEVED
<b>EFFECTIVE</b>	Percentage of eligible nurses who have completed the Sepsis Education Bundle	<b>80%</b>	<b>80%</b>	✓
<b>EFFICIENT</b>	Average Length of Stay for the lowest 99% of inpatient stays	<b>5.09</b>	<b>5.20</b>	✓
<b>TIMELY</b>	Percentage of patients admitted from the ED that exceed the 12-hour service standard	<b>12.00</b>	<b>13.00</b>	✓
<b>SAFE</b>	Serious Safety Event Rate (Rate per 10,000 adjusted patient days)	<b>0.42</b>	<b>0.80</b>	✓
<b>SAFE</b>	Central Line Associated Blood Stream Infections (CLABSI) - for PICU, CCCU, NICU, 4D, 6AE, 8AE rate per 1,000 central line days	<b>1.40</b>	<b>1.10</b>	
<b>PATIENT-CENTRED</b>	Inpatient communication survey (Completed by guardian) (Survey focused on satisfaction around communication with emphasis on patient safety)	<b>64.50</b>	<b>62.00</b>	✓