

BY THE NUMBERS

STAFF AND VOLUNTEERS

HOSPITAL OPERATIONS AND CLINICAL CARE

- 3,335** Health-care professionals
- 2,429** Management and support
- 749** Physicians

RESEARCH

- 258*** Scientists
- 375**** Project Investigators and Team Investigators
- 792** Research staff (primarily grant funded)
- 232** Research Operations staff
- 162** Core Facilities research staff

TRAINEES

- 257** Research fellows
- 513** Research graduate students
- 369** Research summer students
- 986** Medical Affairs residents and fellows
- 570** All other clinical and corporate trainees

VOLUNTEERS

- 1,487** Registered volunteers
- 267** Women's Auxiliary Volunteers (WAV)

TOTAL STAFF AND VOLUNTEERS

11,237

*Of these, 157 are both researchers and clinicians, reflected in the clinical staff numbers above.

**Staff who spend less than 50% of time on research activities are also counted within Hospital Operations and Clinical Care numbers.

CLINICAL CARE

QUALITY IMPROVEMENT PLAN INDICATORS

Our Quality Improvement Plan (QIP), which outlines our quality and safety priorities, represents our commitment to ensuring the care and services we provide are accessible, effective, safe, patient-centred, and promote an integrated health system. In accordance with the Excellent Care for All Act, we post our QIP publicly and submit it to the provincial government so they can improve care across the health system. Data reported is based on calendar year (January to December 2017). To see the 2017-18 progress report, visit www.sickkids.ca/qip.

INPATIENT ACTIVITY

294 Average number of beds occupied daily
6.26 Average length of stay (in days)
16,832 Admissions
16,835 Discharges
107,014 Patient Days

OUTPATIENT ACTIVITY

80,479 Emergency visits
235,542 Total clinic visits
316,021 Total ambulatory visits

OPERATING ROOM CASES

6,949 Inpatient and same-day admit cases
5,580 Outpatient cases
12,529 Total OR cases

		2017 PERFORMANCE	2017 TARGET	TARGET ACHIEVED
EFFECTIVE	Percentage of eligible nurses who have completed the Sepsis Education Bundle	80%	80%	✓
EFFICIENT	Average Length of Stay for the lowest 99% of inpatient stays	5.09	5.20	✓
TIMELY	Percentage of patients admitted from the ED that exceed the 12-hour service standard	12.00	13.00	✓
SAFE	Serious Safety Event Rate (Rate per 10,000 adjusted patient days)	0.42	0.80	✓
SAFE	Central Line Associated Blood Stream Infections (CLABSI) - for PICU, CCCU, NICU, 4D, 6AE, 8AE rate per 1,000 central line days	1.40	1.10	
PATIENT-CENTRED	Inpatient communication survey (Completed by guardian) (Survey focused on satisfaction around communication with emphasis on patient safety)	64.50	62.00	✓