BY
THE
NUMBERS
**Clinical Care**

**Inpatient Activity**
- 291.7 Average number of beds occupied daily
- 6.63 Average length of stay (in days)
- 16,249 Admissions
- 16,367 Discharges
- 106,468 Patient days

**Outpatient Activity**
- 77,212 Emergency visits
- 238,334 Total clinic visits* (clinic visits, medical day care & telemedicine)
- 315,546 Total ambulatory visits

**Operating Room Cases**
- 6,647 Inpatient and same-day admit cases
- 5,224 Outpatient cases
- 11,871 Total OR cases

**Hospital Operations and Clinical Care**
- 3,519 Health-care professionals
- 2,961 Management and support
- 480 Physicians

**Research Staff**
- 273** Scientists
- 362*** Project Investigators and Team Investigators
- 736 Research staff (primarily grant funded)
- 219 Research Operations staff
- 162 Core Facilities research staff

**Clinical Care – Quality Improvement Plan Indicators**

Our Quality Improvement Plan (QIP), which outlines our quality and safety priorities, represents our commitment to ensuring the care and services we provide are accessible, effective, safe, patient-centred and promote an integrated health system. In accordance with the Excellent Care for All Act, we post our QIP publicly and submit it to the provincial government so it can improve care across the health system. Data reported is based on the calendar year (January to December 2019). To see the fiscal year (2019-20) progress report, visit sickkids.ca/qip.

<table>
<thead>
<tr>
<th>QUALITY DIMENSION</th>
<th>INDICATOR</th>
<th>YTD December 2019</th>
<th>CY 2019 Target</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TIMELY AND EFFICIENT</strong></td>
<td>Time to Inpatient Bed (90th percentile) Hrs. (Mandatory)</td>
<td>5.90</td>
<td>5.43</td>
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<tr>
<td><strong>PATIENT-CENTRED</strong></td>
<td>Inpatient Communication Dimension – Guardian (%) (top box responses)</td>
<td>65%</td>
<td>66%</td>
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<tr>
<td><strong>SAFE</strong></td>
<td>Total Number of Workplace Violence Incidents (Mandatory)</td>
<td>170</td>
<td>167</td>
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<tr>
<td><strong>SAFE</strong></td>
<td>Rate of Potentially Preventable Hospital-Acquired (HAC) Conditions (per 1,000 Patient Days)</td>
<td>0.95</td>
<td>0.90 or less</td>
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<tr>
<td><strong>EFFECTIVE</strong></td>
<td>Total Number of Connected Care Program Trainings</td>
<td>404</td>
<td>320</td>
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</tbody>
</table>

*Clinic visits exclude diagnostic imaging, allied health, research and administration.
**Of these 163 are both researchers and clinicians, reflected in the clinical staff numbers above.
***Staff who spend less than 50 per cent of time on research activities are also counted within Hospital Operations and Clinical Care numbers.

**Staff, Students, Trainees and Volunteers**

**Students and Trainees**
- 269 Research fellows
- 549 Research graduate students
- 414 Research summer students
- 1,268 Medical Affairs residents and fellows
- 556 All other clinical and corporate students

**Volunteers**
- 1,600 Registered volunteers
- 270 Women’s Auxiliary Volunteers (WAV)

13,638 Total