Do educational materials change knowledge and behaviour about crying and shaken baby syndrome? A randomized controlled trial

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Abstract

Background: Shaken baby syndrome often occurs after shaking in response to crying bouts. We questioned whether the use of the educational materials from the Period of PURPLE Crying program would change maternal knowledge and behaviour related to shaking.

Methods: We performed a randomized controlled trial in which 1279 mothers received materials from the Period of PURPLE Crying program or control materials during a home visit by a nurse by 2 weeks after the birth of their child. At 5 weeks, the mothers completed a diary to record their behaviour and their infants’ behaviour. Two months after giving birth, the mothers completed a telephone survey to assess their knowledge and behaviour.

Results: The mean score (range 0–100 points) for knowledge about infant crying was greater among mothers who received the PURPLE materials (63.8 points) than among mothers who received the control materials (58.4 points) (difference 5.4 points, 95% confidence interval [CI] 4.1 to 6.5 points). The mean scores were similar for both groups for shaking knowledge and reported maternal responses to crying, inconsolable crying and self-talk responses. Compared with mothers who received control materials, mothers who received the PURPLE materials reported sharing information about walking away if frustrated more often (51.5% v. 38.5%, difference 13.0%, 95% CI 6.9% to 19.2%), the dangers of shaking (49.3% v. 36.4%, difference 12.9%, 95% CI 6.8% to 19.0%), and infant crying (67.6% v. 60.0%, difference 7.6%, 95% CI 1.7% to 13.5%). Walking away during inconsolable crying was significantly higher among mothers who received the PURPLE materials than among those who received control materials (0.067 v. 0.039 events per day, rate ratio 1.7, 95% CI 1.1 to 2.6).

Interpretation: The receipt of the Period of PURPLE Crying materials led to higher maternal scores for knowledge about infant crying and for some behaviors considered to be important for the prevention of shaking. (ClinicalTrials.gov trial register no. NCT00175422.)

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Methods

Study population and design
Participants were recruited from hospitals in the Greater Vancouver Area, British Columbia, between May 2005 and November 2006. We included mothers who had an uneventful pregnancy, a healthy singleton infant (> 37 weeks’ gestation), access to a DVD player and who were fluent in English. Research assistants or discharge nurses recruited mothers at 6 hospitals by obtaining consent for initial contact. After obtaining verbal consent to participate either in person or by telephone, participants were randomly assigned to receive the Period of PURPLE Crying materials (an 11-page booklet and a DVD) or the control injury prevention materials (2 brochures and a DVD about infant safety) during routine visits with a public health nurse within 2 weeks after discharge. The package included a Baby’s Day Diary with instructions, a sealed envelope with the study materials, and a teddy bear. Nurses demonstrated how to use the diary during the visit. The nurses were blinded as to whether the mothers received the PURPLE materials or the injury prevention materials.

Five weeks after giving birth, the participating mothers were contacted by telephone 1 day before and 1 day after starting to use the diary to facilitate completion of the diary. At 8 weeks, the mothers were telephoned by an independent research group whose staff were blinded to the study hypotheses, materials and groups. The mothers completed a questionnaire, which took about 20 minutes. Participants received a certificate of appreciation and a $25 cheque.

The questionnaire included questions about the mother’s knowledge about crying and shaking, behaviour in the past month in response to crying and inconsolable crying, the number and relationships of caregivers other than mother, and whether information was shared with each caregiver. Because there were no previously established relevant measures of crying, shaking or safety knowledge and behaviours, all questions were created for this study. Outcome measures were defined during data collection and prior to analysis.

Ethics approval was granted by the behavioural ethics review board of the University of British Columbia.

Study materials
The PURPLE materials were developed by the National Center on Shaken Baby Syndrome. The letters in PURPLE each stand for a property of crying in healthy infants that frustrates caregivers (P for peak pattern, in which crying increases, peaks during the second month and then declines; U for unexpected timing of prolonged crying bouts; R for resistance to soothing; P for pain-like look on the child’s face; L for long crying bouts; and E for late afternoon and evening clustering). The PURPLE materials reinforce that these are normal properties, suggest ways to soothe, underline that soothing is not always expected to work, describe why inconsolable crying is frustrating to parents, and suggest 3 guidelines when caring for a crying infant. First, parents are encouraged to use typical calming responses (carry, comfort, walk and talk) with their infants. Second, if the crying is too frustrating, it is okay put the baby down in a safe place, walk away, calm yourself and then return to check on the baby. Third, never shake a baby.

The PURPLE materials describe shaken baby syndrome, and emphasize telling other caregivers about the “period of PURPLE crying,” the frustration of caring for a crying child, the dangers of shaking, and the recommended responses to the baby’s crying. The materials do not claim that inconsolable crying is consolable if caregivers act appropriately; rather, the program acknowledges the frustration that occurs when an infant is inconsolable.

 Mothers in the control group received the Canadian Pediatric Society’s brochure Safety Tips for Parents, Health Canada’s brochure on sleep position and sudden infant death syndrome and a DVD of clips from the Back to Sleep campaign (National Institute of Child Health and Human Development) and the Safe Start program at BC Children’s Hospital on infant safety.

Outcomes
We included 8 primary outcome measures. Of these, 5 were scales that measured crying knowledge, shaking knowledge, general responses to crying, responses to inconsolable crying, and self-talk responses to inconsolable crying (Appendix 1, available at www.cmaj.ca/cgi/content/full/cmaj.081419/DC1). We transformed the scales to the range of 0–100 points; higher scores indicated better knowledge or improved behaviours. Three outcomes measured information-sharing behaviours, defined as the percentage of mothers who shared information with at least 1 caregiver for each of 3 topics: crying, walking away if frustrated, and the danger of shaking.

Four secondary outcomes were derived from the mothers’ entries in the Baby’s Day Diary of the behaviours of the infant (including fussing, crying, inconsolable crying) and caregiver (body contact). These outcomes have been previously described, used widely and tested for reliability and validity. “Distress” included fussing, crying or inconsolable crying. As in other studies, parents indicated pre-specified events (picking up the crying infant; putting the infant down, walking away and taking a break), which are actions recommended in the PURPLE materials. Diaries were transcribed into a counting program (RonNicLog). Mean interrater reliability scores (kappa) from a 7% sample were 0.99 for behaviours and 0.75 for events. The 3 outcomes derived from the diaries were caregiver contact when infant was distressed (minutes per day), pick-up events when infant was distressed (events per day), and walk-away events when infant cried inconsolably (events per day). The fourth outcome was a 6-point Likert scale of frustration in response to the question “How frustrating to you was your baby’s crying today?”

Statistical analyses
For several outcomes, we determined that 1052–4058 participants were required to achieve 90% power to detect a mean difference of 10% between participants in the intervention and control groups, using $\alpha = 0.05$ for a 2-sided test with equal numbers in each group. We sought to enroll about 1200 mothers.
For primary analyses, we used known data. However, we also performed parallel sensitivity analyses using multiple imputation based on the method of chained equations (regression switching), randomly sampling the imputed values from the posterior predictive distribution of the missing data.\textsuperscript{32-34} Unless noted, the results of analyses using multiple imputation methods were essentially the same as the results obtained using known data.

The analytic strategy was determined independently of any results from the study. For continuous measures, the mean difference between participants in the PURPLE group and the control was estimated by use of a $t$ test. For diary event counts, we estimated the incidence rate ratios (RR) using negative binomial regression.\textsuperscript{35,36} We used tests of statistical interaction to examine subgroups based on education, whether the intervention was read or viewed, parity (1st child v. > 1st child), and whether the infant had inconsolable crying. Main effect terms were included for tests of interaction.\textsuperscript{37} If measures were not normally distributed, we confirmed significance using a nonparametric comparison.

**Results**

We approached 3240 mothers (Figure 1), and 2331 mothers were invited to participate. Of these, 1833 mothers in 4 health regions consented to participate and were randomly assigned to permuted blocks of 2 or 4. Because our aim was to test the materials and not the delivery of the materials, we excluded...
participants who did not receive a visit from a nurse or who were lost to follow-up. The final intention-to-treat analysis included 649 mothers who received the PURPLE materials and 630 mothers who received the control materials who completed the interview, diary, or both. The baseline characteristics of mothers in both groups were similar, which suggests that there was no selection bias (Table 1).

Of the 1279 participants, data about age was missing for 3%, education for 3%, family income for 9% and marital status for 3%. Data for all 5 knowledge and behaviour scales were missing for 4% of women. Compared with women who responded to at least 1 primary outcome scale, women missing data for all 5 primary outcome scales had less education (completed high school, 24% v. 14%), lower incomes (<$40,000, 74% v. 23%) and were less often in the intervention arm (40% v. 51%). Age and marital status were similar among women with data for at least 1 outcome and those missing data for 5 outcomes. All 4 of the diary measures were missing for 17% of the participants.

Scores on the scale that measured crying knowledge were higher among mothers who received the PURPLE materials (63.8 points) than among mothers who received the control materials (58.4 points, difference 5.4 points, 95% CI 4.1 to 6.5 points, p < 0.001). The difference in the scores for shaking knowledge were not statistically significant between the 2 groups (84.0 points v. 83.2 points, difference 0.8 points, 95% CI –0.4 to 1.9 points, p = 0.20).

Compared with the scores among mothers who received control materials, the scores were higher among mothers who received the PURPLE materials for response to crying (48.3 points v. 48.2 points, difference 0.1 points, 95% CI –1.5 to 1.7 points, p = 0.90), response to inconsolable crying (27.7 points v. 26.0 points, difference 1.7 points, 95% CI –0.6 to 4.1 points, p = 0.15), and self-talk response (36.0 points v. 32.9 points, difference 3.1 points, 95% CI –0.3 to 6.4, p = 0.08). These differences were not statistically significant.

More mothers in the PURPLE group than in the control group shared information with other caregivers about walking away if frustrated by inconsolable crying (51.5% v. 38.5%, difference 13.0%, 95% CI –1.5 to 26.0%, p = 0.01). When we performed the analysis using only known data, mothers who received the PURPLE materials were more likely than mothers who received the control materials to walk away when their infant cried inconsolably (0.067 times per day v. 0.039 times per day, RR 1.7, 95% CI 1.1 to 2.6, p = 0.01). When we preformed the analysis using multiply imputed data, walking away occurred 1.5 times more frequently among mothers in the PURPLE group than among mothers in the control group (0.066 times per day v. 0.044 times per day, RR 1.5, 95% CI 1.0 to 2.2, p = 0.05).

There was no significant difference in the frequency of picking up the infants between mothers in the PURPLE group (3.57 times per day) and mothers in the control group (3.61 times per day, RR 0.99, 95% CI –0.9 to 1.1, p = 0.83). There was no difference in the length of time of contact when the infant was distressed among mothers in the PURPLE group (109.8 minutes per day) and those in the control group (106.1 minutes per day; difference 3.7 minutes per day, 95% CI –4.2 to 11.6, p = 0.36). The level of frustration was not statis-
tically different between mothers in the PURPLE group (1.19) and those in the control group (1.25) (difference -0.06, 95% CI -0.18 to 0.05, \( p = 0.26 \)). The duration and frequency of distress, fussing, crying and inconsolable crying were not statistically different between the groups (all \( p > 0.1 \)).

The effect of receiving the PURPLE materials on maternal knowledge about crying was greater among women who watched the DVD, read the materials, or both (Table 2). The effect of PURPLE materials on knowledge about shaking was greater among those with more education. There was little evidence that the effect of the PURPLE materials varied on any other scale by education level, reading or viewing the materials, being the mother’s first baby, or inconsolable crying.

**Interpretation**

We found that mothers who received the PURPLE materials scored 5% higher than mothers who received the control materials on the scales that measured knowledge about crying. Compared with mothers who received the control materials, mothers who received the PURPLE materials more often shared descriptions of crying (8% difference), advice about walking away if frustrated (13% difference) and warnings about the danger of shaking (13% difference). Small improvements on the behaviour scales for crying and inconsolable crying were not statistically significant. Walk-away behaviour when faced with inconsolable crying was 1.7 times more frequent among mothers who received the PURPLE materials than among those who received the control materials. Maternal contact, the number of pick-up events during distress and the daily levels of frustration were similar between the 2 groups. The difference in knowledge about crying varied depending on whether the mothers viewed or read, or both, the materials provided. This supports the interpretation that use of the materials resulted in the observed difference. There is no evidence that the education level of the mother (except for shaking knowledge), being the first baby, or inconsolable crying influenced the effect of the intervention. Thus, the PURPLE program may be effective in other populations unless they differ in terms of demographic characteristics not measured in this study.

Since the normality of frustrating properties of early increased crying is neither widely known nor accurately represented in parental advice literature, the significant increase in crying knowledge was important. As previously reported, mothers’ awareness of the dangers of shaking was high in both groups, and we found no further gain after receipt of the PURPLE materials compared with the control materials. The change in knowledge about crying represented a Cohen’s effect size of 0.46, which was twice the average effect size of short-term (0.23) or long-term (0.27) effects of 108 interventions that measured changes in parenting knowledge and attitudes. The gain in information sharing behaviours about the normal properties of crying, walking away if frustrated, and the danger of shaking is important because, after the biological parents, temporary caregivers (especially men) are the most common perpetrators of shaking. Mothers who received the PURPLE materials reported a higher rate of

### Table 2: Subgroup analyses of maternal knowledge and behaviour related to shaken baby syndrome.

<table>
<thead>
<tr>
<th>Subgroup</th>
<th>Crying knowledge</th>
<th>Shaking knowledge</th>
<th>Behaviour for crying</th>
<th>Behaviour for inconsolable crying</th>
<th>Self-talk during inconsolable crying</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Education</strong></td>
<td><strong>p = 0.23</strong></td>
<td><strong>p = 0.02</strong></td>
<td><strong>p = 0.56</strong></td>
<td><strong>p = 0.26</strong></td>
<td><strong>p = 0.14</strong></td>
</tr>
<tr>
<td>High school or less</td>
<td>3.7 (0.1 to 7.4)</td>
<td>-2.4 (-5.9 to 1.2)</td>
<td>-0.2 (-5.2 to 4.8)</td>
<td>2.2 (-4.2 to 8.6)</td>
<td>-2.5 (-12.1 to 7.1)</td>
</tr>
<tr>
<td>Some college</td>
<td>7.1 (4.8 to 9.4)</td>
<td>-0.1 (-2.1 to 0.9)</td>
<td>1.4 (-1.5 to 4.4)</td>
<td>4.5 (0.5 to 8.5)</td>
<td>7.9 (1.9 to 13.9)</td>
</tr>
<tr>
<td>College or more</td>
<td>5.1 (3.3 to 6.8)</td>
<td>2.1 (0.6 to 3.6)</td>
<td>-0.5 (-2.6 to 1.5)</td>
<td>0.1 (-3.1 to 3.4)</td>
<td>2.0 (-2.6 to 6.5)</td>
</tr>
<tr>
<td><strong>Materials read or viewed</strong></td>
<td><strong>p = 0.02</strong></td>
<td><strong>p = 0.45</strong></td>
<td><strong>p = 0.35</strong></td>
<td><strong>p = 0.24</strong></td>
<td><strong>p = 0.84</strong></td>
</tr>
<tr>
<td>Neither</td>
<td>-2.4 (-10.4 to 5.5)</td>
<td>-3.6 (-9.7 to 2.4)</td>
<td>-3.4 (-11.7 to 4.9)</td>
<td>-10.6 (-24.1 to 3.0)</td>
<td>-2.6 (-20.5 to 15.3)</td>
</tr>
<tr>
<td>Watched DVD</td>
<td>1.8 (-3.6 to 7.2)</td>
<td>0.5 (-5.3 to 6.3)</td>
<td>1.5 (-4.9 to 7.9)</td>
<td>1.3 (-8.1 to 10.7)</td>
<td>-0.5 (-14.3 to 13.3)</td>
</tr>
<tr>
<td>Read pamphlet</td>
<td>3.6 (0.1 to 7.1)</td>
<td>-0.2 (-3.4 to 3.0)</td>
<td>-2.8 (-7.4 to 1.8)</td>
<td>2.6 (-3.9 to 9.0)</td>
<td>1.6 (-7.6 to 10.9)</td>
</tr>
<tr>
<td>Both</td>
<td>6.4 (4.9 to 7.8)</td>
<td>0.9 (-0.3 to 2.2)</td>
<td>0.8 (-1.0 to 2.6)</td>
<td>2.2 (-0.6 to 4.9)</td>
<td>3.7 (-0.3 to 7.6)</td>
</tr>
<tr>
<td><strong>First baby</strong></td>
<td><strong>p = 0.64</strong></td>
<td><strong>p = 0.58</strong></td>
<td><strong>p = 0.77</strong></td>
<td><strong>p = 0.32</strong></td>
<td><strong>p = 0.16</strong></td>
</tr>
<tr>
<td>No</td>
<td>5.7 (3.7 to 7.8)</td>
<td>1.1 (-0.6 to 2.9)</td>
<td>0.4 (-2.1 to 2.9)</td>
<td>0.4 (-3.3 to 4.1)</td>
<td>0.3 (-5.0 to 5.6)</td>
</tr>
<tr>
<td>Yes</td>
<td>5.1 (3.4 to 6.8)</td>
<td>0.5 (-1.0 to 2.0)</td>
<td>-0.1 (-2.1 to 2.0)</td>
<td>2.8 (-0.3 to 5.8)</td>
<td>5.2 (0.8 to 9.6)</td>
</tr>
<tr>
<td><strong>Infant had inconsolable crying</strong></td>
<td><strong>p = 0.34</strong></td>
<td><strong>p = 0.12</strong></td>
<td><strong>p = 0.47</strong></td>
<td><strong>p = 0.32</strong></td>
<td><strong>p = 0.57</strong></td>
</tr>
<tr>
<td>No</td>
<td>5.2 (3.3 to 7.1)</td>
<td>1.8 (0.2 to 3.3)</td>
<td>0.0 (-2.3 to 2.3)</td>
<td>0.3 (-3.0 to 3.6)</td>
<td>1.4 (-3.2 to 6.1)</td>
</tr>
<tr>
<td>Yes</td>
<td>6.5 (4.5 to 8.6)</td>
<td>-0.1 (-2.0 to 1.7)</td>
<td>1.3 (-1.2 to 3.7)</td>
<td>2.8 (-0.9 to 6.5)</td>
<td>3.5 (-1.9 to 8.9)</td>
</tr>
</tbody>
</table>

**Note:** CI = confidence interval.

*Mothers in the PURPLE group received an 11-page booklet and a DVD from the Period of PURPLE Crying Program.*

†Mothers in the control group received 2 brochures and a DVD about infant safety.

‡p values are for the difference estimates across subgroups.
walking away with inconsolable crying, as recommended by the PURPLE program.

This assessment was designed as a conservative test of the effect of the PURPLE materials. The study nurses did not know which materials they were delivering. The intervention may have had stronger effects if the nurses had reinforced the messages, or if the messages were reinforced by multiple exposures through prenatal, maternity and postnatal health care providers, media and community support organizations. In the successful Back to Sleep campaign, the impact of the campaign on behaviour change was because of the combined effects of advice given by clinicians and nurses, reading materials, and print and broadcast media.

A similar randomized controlled trial of the PURPLE materials has been performed in Seattle, United States. The materials were delivered to mothers in prenatal classes, maternity wards and pediatric offices by research assistants (not health care professionals). There was a 6.2 point increase in crying knowledge, a 6.5% increase in sharing information about walking away and a 5.6% increase in shared information about shaking dangers among those who received the PURPLE materials compared with those who received the control materials. Reading or viewing the materials, or both, was associated with higher scores for crying knowledge. In contrast with our study, the Seattle study found that there was a significant 1.3 point increase in shaking knowledge but that there was no difference in sharing knowledge about crying and walking away from inconsolable crying. There were no site-specific differences related to where or when the materials were received. This suggests that there might be a small benefit of early interventions after birth or by public health nurses.

Limitations
Our study had a number of limitations. First, although men are the most common perpetrators of shaking, we studied changes for mothers only. We considered mothers to be most important because they are most likely to be reached by intervention programs and are primary caregivers. As such, they need to know about the normality of crying, the frustration it produces and the dangers of shaking. We also considered mothers to likely be the best educators of other caregivers and to be more likely to choose appropriate caregivers. Mothers are the second or third most common perpetrators of shaking.

The second limitation of our study was that the outcome measures were based on maternal reports, not direct observations. Entries in Baby’s Day Diary have the advantage of being less susceptible to memory bias, but only 4 days of behaviour were sampled. Third, missing data may have resulted in biased estimates unless the data were missing at random. Fourth, we did not adjust for multiple outcomes, which increases the probability of findings based on chance. Finally, these results may not be generalizable to other populations. However, our trial was moderately large, had a blinded randomized-controlled design, and we performed intention-to-treat analyses with known data. It is less likely that missing data biased the findings because we performed parallel sensitivity analyses using multiple imputation methods.

Conclusions
This study was not designed, nor was it large enough, to test whether receipt of the PURPLE materials reduced the incidence of shaken baby syndrome. However, these results are encouraging that some knowledge and behaviours may be amenable to change when materials are delivered soon after birth during home visits by public health nurses. These findings complement the small number of reports that have reported that practical and contextually relevant materials presented to parents before or shortly after birth can change knowledge and behaviours and perhaps reduce the incidence of shaken baby syndrome. Whether the materials from the Period of PURPLE Crying program reduce the incidence of shaken baby syndrome and other forms of inflicted trauma to infants when implemented in clinical practice and community settings remains to be examined.

This article has been peer reviewed.

Competing interests: Marilyn Barr is the executive director of the National Center on Shaken Baby Syndrome (NCSBS), a nonprofit organization. She receives no support other than salary support as executive director of NCSBS. Ronald Barr is a member of the International Advisory Board of NCSBS. He receives no compensation for this role other than travel and lodging expenses for meetings. Ronald Barr and Marilyn Barr are married. Ronald Barr and NCSBS jointly hold the registered trademark for The Period of PURPLE Crying (Reg. No. 2,962,262). Ronald Barr received no financial benefit from Period of PURPLE Crying products sold by NCSBS through to the end of June 2007. In December 2007, the governing board of the NCSBS offered a royalty agreement to Ronald Barr for a minor share of the net profits from the future sale of Period of PURPLE Crying products in recognition of his intellectual property contribution. Marilyn Barr was not involved in the creation of this agreement. She was intentionally excluded and uninformed in the discussions, preparations and review of the agreement to avoid any perception of a conflict of interest. The agreement was signed on December 22, 2007.

Rollin Brant is a biostatistical consultant to CMAJ and was not involved in the editorial decision-making process for this article.

None declared for Takeo Fujiwara, Jocelyn Conway and Nicole Catherine.

Contributors: Ronald Barr and Marilyn Barr were responsible for the conception and design of the study. Ronald Barr, Marilyn Barr, Jocelyn Conway and Nicole Catherine were responsible for the acquisition of data. Takeo Fujiwara, Rollin Brant and Ronald Barr performed the data analysis and interpretation. Ronald Barr drafted the manuscript, and all of the authors reviewed it critically for important intellectual content. Ronald Barr and Marilyn Barr obtained the funding for this study, and supervised this study along with Nicole Catherine and Jocelyn Conway. All of the authors approved the version submitted for publication.

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