ONTARIO WORKS (OW)

WHAT IS IT?
Social Assistance Program for low or no income individuals that provides both income and employment support.

HOW TO APPLY
There are 3 ways to apply
1. Fill out application form, online.
2. Apply in person at your local ODSP office
3. By phone

FOR MORE INFORMATION
To find your local OW office and for more information, visit:

WHO IS ELIGIBLE?
Must meet the following qualifications:
1. You must live in Ontario
2. You must be in financial need. This means your household does not have sufficient financial resources to meet basic living expenses.
3. You must be willing to make an effort to find, prepare for and keep a job. This is unless you have specific circumstances that temporarily prevent you from doing so.

Financial Assistance includes:
Income support to help with the costs of basic needs (ex. Food, clothing and shelter)
Health benefits for clients and their families

APPLICATION PROCESS:
1. Once you have done the initial intake you will be contacted by a case worker within 5 business days to schedule an in person interview for financial eligibility review.
2. If approved, you will be asked to sign a Participation Agreement
3. If you are refused by OW, you can ask for the decision in writing immediately. You can then ask for an internal review within 30 days from the date you receive the decision.

IMPORTANT THOUGHTS
With OW you can receive:
1. An Ontario Drug Benefit drug card (this covers the costs of prescriptions, and basic glasses and dental. This covers all members of your family
2. You may also have assistance with paying for medical expenses/supplies. Speak to your worker when costs arise.
3. If you require a special diet, you may be able to receive Special Diet Allowance, speak to your worker

All information from this sheet was gathered from the ADP website:
https://www.ontario.ca/page/enteral-feeding-and-ostomy