

TERMS OF REFERENCE

Dr. Michael (Mickey) Lester Award

The Dr. Michael (Mickey) Lester Award for enhancing the patient and family experience in Paediatrics (demonstrating excellent communication skills, humour and congeniality).

Eligibility

The award will recognize outstanding performance in enhancing the patient and/or family experience in Paediatric care:

- by a core paediatric resident; or
- by a subspecialty paediatric resident or clinical fellow.

Nomination Guidelines

Nominations can be put forward by faculty or residents and can be submitted to the Postgraduate office. Each nomination package should include:

1. Nomination letter
2. CV of Nominee
3. One faculty letter of support
4. One resident letter of support

Deliberations will be made by the Awards Committee which will include the Associate Chair, Faculty Development and EDI

Award Criteria

The recipients will demonstrate excellent communication skills that include humour and congeniality and that effectively build rapport with the healthcare team and create a positive medical experience for patients/families. The use of humour that is developmentally appropriate and situationally sensitive may be shown to improve the patient or family experience by some or all of the following:

- reducing fear, tension and anxiety in the physician/patient/family relationship
- building trust and confidence in the healthcare team
- promoting autonomy and shared decision-making
- dismantling the traditional roles of the doctor and patient, shrinking the gap between the authoritative adult physician and the child/family and making the healthcare team more accessible