

The Children's Orthotics Clinic

## **Financial Policy**

Thank you for choosing The Children's Orthotics Clinic as your health-care provider.

Please read, sign and date this document prior to your initial visit with your orthotist.

	Patient and family responsibility	$\checkmark$
Patients without health benefits	<ul> <li>Custom orthoses:</li> <li>Payment is expected in full on the date an orthosis is cast.</li> <li>If you are unable to pay in full, a minimum of 50% of the charges are expected at the time of casting and the remainder is to be paid on the date the orthosis is given to you.</li> <li>Off-the-shelf orthoses:</li> <li>Payment is expected in full on the date an orthosis is dispensed.</li> </ul>	
Patients with health benefits	<ul> <li>Payment is expected in full on the date an orthosis is cast or dispensed off-the-shelf.</li> <li>Complete and submit claims to your insurance carrier. Review the details of your coverage including any deductibles to be paid.</li> </ul>	
Assistive Devices Program (ADP)	<ul> <li>Complete the ADP application that has been signed by your referring physician and present it to The Children's Orthotics Clinic .</li> <li>ADP forms are available from The Children's Orthotics Clinic if your physician does not have them available.</li> <li>ADP covers 75% of the cost of approved orthosis.</li> <li>Payment is expected in full for the remaining 25% of the cost prior to receiving the orthosis.</li> <li>Please note: ADP forms can only be signed by a legal guardian or parent.</li> </ul>	
Canada Benefits (ADP- approved orthoses)	<ul> <li>Canada Benefits include Ontario Works (OW), Assistance to Children with Severe Disabilities (ACSD) and Ontario Disability Support Program (ODSP).</li> <li>Provide a current Benefit Statement to The Children's Orthotics Clinic at the time of your initial visit AND prior to receiving the orthosis.</li> </ul>	
Canada Benefits (Non-ADP- approved orthoses)	<ul> <li>Canada Benefits include Ontario Works (OW), Assistance to Children with Severe Disabilities (ACSD) and Ontario Disability Support Program (ODSP).</li> <li>A quote will be provided to you by The Children's Orthotics Clinic to submit to social services.</li> <li>You must be approved by social services for non-ADP orthoses prior to casting.</li> <li>Once approved, The Children's Orthotics Clinic will receive a <u>Medically Based Items Authorization form</u> from the applicable social services program at which time the orthosis will be given to you.</li> </ul>	

Canada Benefits (Native Indian Health Benefits - NIHB)	<ul> <li>Provide your client ID to The Children's Orthotics Clinic at your initial visit.</li> <li>Off-the-shelf orthoses and miscellaneous items are not funded and payment is expected in full.</li> </ul>	
Workplace Safety and Insurance Board (WSIB)	<ul> <li>Provide The Children's Orthotics Clinic with your current WSIB information for direct billing purposes.</li> </ul>	
Motor Vehicle Accidents (MVA)	<ul> <li>Ensure pre-approval from your insurance carrier for the orthosis you require.</li> <li>Notify your insurance carrier to fax authorization for the orthosis you require to The Children's Orthotics Clinic prior to receiving the orthosis (Fax: 416-813-5957).</li> </ul>	

## Patient and family responsibilities

- Provide The Children's Orthotics Clinic with your most current contact information including telephone number, address, date of birth and health card number.
- In the event The Children's Orthotics Clinic does not receive payment for services rendered from your insurance carrier within 60 days, you may be responsible for 100% of the charges.
- In unique circumstances, payment plan options may be available based on documented financial statements approved by The Children's Orthotics Clinic manager.

## Forms

Your orthotist is able to fill out various forms on your behalf. If the completion of these forms will exceed 15 minutes, a \$25 fee will be charged prior to the completion of the forms.

## **Payment methods**

We accept Visa, MasterCard, certified cheques, money orders, cash and debit.

Thank you for your understanding and cooperation.

I have read and agree to abide by the Financial Policy of The Children's Orthotics Clinic at SickKids.

Name of Patient or Guardian (please print)

Signature of Patient or Guardian

Date