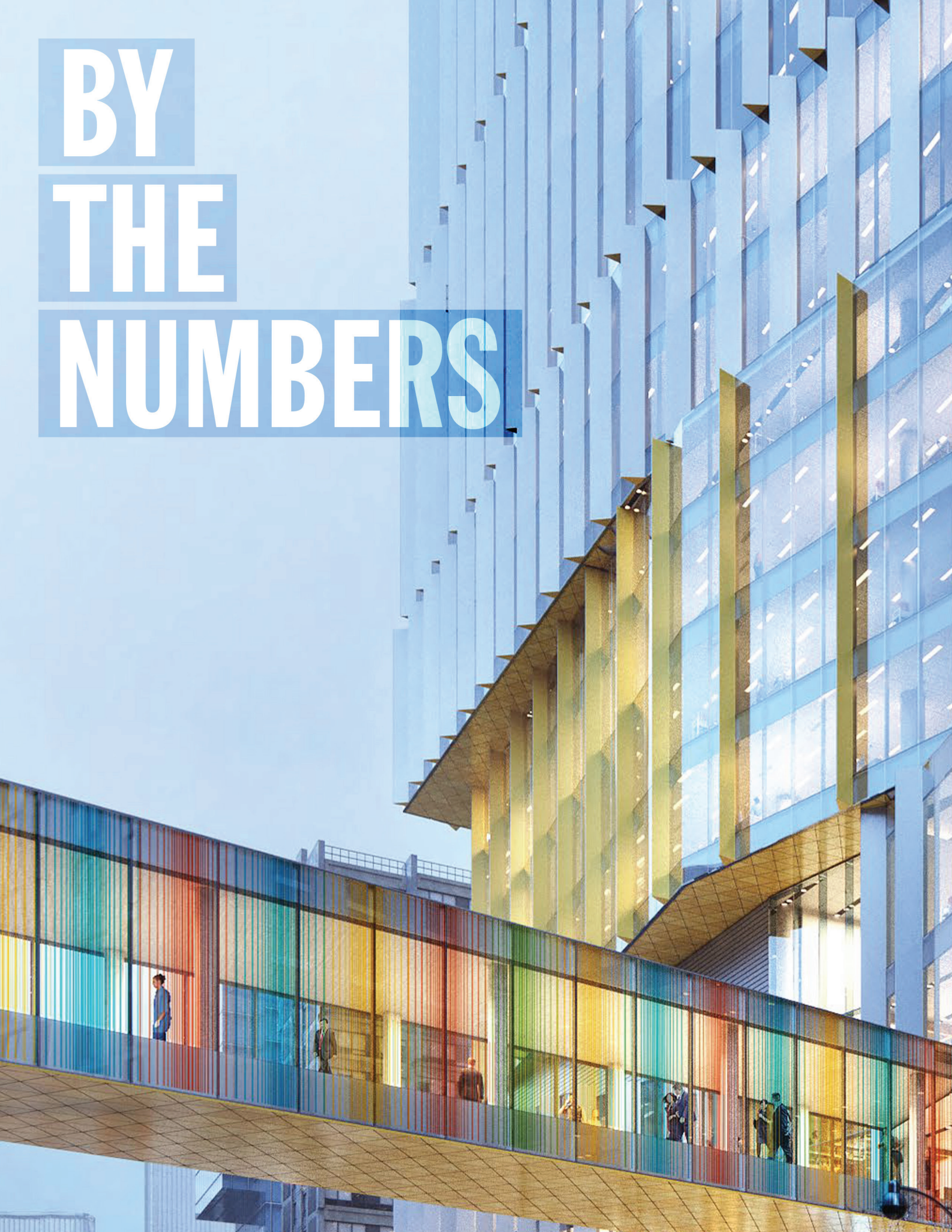


BY THE NUMBERS



CLINICAL CARE

INPATIENT ACTIVITY

291.7	Average number of beds occupied daily
6.63	Average length of stay (in days)
16,249	Admissions
16,367	Discharges
106,468	Patient days

OUTPATIENT ACTIVITY

77,212	Emergency visits
238,334	Total clinic visits* (clinic visits, medical day care & telemedicine)
315,546	Total ambulatory visits

OPERATING ROOM CASES

6,647	Inpatient and same-day admit cases
5,224	Outpatient cases
11,871	Total OR cases

STAFF, STUDENTS, TRAINEES AND VOLUNTEERS

HOSPITAL OPERATIONS AND CLINICAL CARE

3,519	Health-care professionals
2,961	Management and support
480	Physicians

RESEARCH STAFF

273**	Scientists
362***	Project Investigators and Team Investigators
736	Research staff (primarily grant funded)
219	Research Operations staff
162	Core Facilities research staff

STUDENTS AND TRAINEES

269	Research fellows
549	Research graduate students
414	Research summer students
1,268	Medical Affairs residents and fellows
556	All other clinical and corporate students

VOLUNTEERS

1,600	Registered volunteers
270	Women's Auxiliary Volunteers (WAV)

13,638 TOTAL

*Clinic visits exclude diagnostic imaging, allied health, research and administration.

**Of these 163 are both researchers and clinicians, reflected in the clinical staff numbers above.

***Staff who spend less than 50 per cent of time on research activities are also counted within Hospital Operations and Clinical Care numbers.

CLINICAL CARE – QUALITY IMPROVEMENT PLAN INDICATORS

Our Quality Improvement Plan (QIP), which outlines our quality and safety priorities, represents our commitment to ensuring the care and services we provide are accessible, effective, safe, patient-centred and promote an integrated health system. In accordance with the *Excellent Care for All Act*, we post our QIP publicly and submit it to the provincial government so it can improve care across the health system. Data reported is based on the calendar year (January to December 2019). **To see the fiscal year (2019-20) progress report, visit sickkids.ca/qip.**

QUALITY DIMENSION	INDICATOR	YTD December 2019	CY 2019 Target
TIMELY AND EFFICIENT	Time to Inpatient Bed (90th percentile) Hrs. (Mandatory)	5.90	5.43
PATIENT-CENTRED	Inpatient Communication Dimension – Guardian (%) (top box responses)	65%	66%
SAFE	Total Number of Workplace Violence Incidents (Mandatory)	170	167
SAFE	Rate of Potentially Preventable Hospital-Acquired (HAC) Conditions (per 1,000 Patient Days)	0.95	0.90 or less
EFFECTIVE	Total Number of Connected Care Program Trainings	404	320